



Innovative Employee Solutions
Payrolling and HR Administration



SAIC Service Team – Contact Information

Account Management and Customer Service:

Sara Haemmerle, National Account Manager 858.715.5116

Manages SAIC Service Team. Handles customer service issues, and delivers support to SAIC regarding policies, procedures and rates. Available for SAIC customer service calls Mon-Fri., 8am-5pm (PST)

shaemmerle@innovative-es.com

Jane Galarneau, Client Services Representative 858.715.5117

Processes new hire and re-hire paperwork. Initiates pre-employment background checks and drug screens. Available for SAIC customer service calls Mon-Fri., 7:30 am-4:30 pm (PST)

jgalarneau@innovative-es.com

Kellie Fisher-Brown, Customer Service Manager 858.300.2754

Processes new hire and re-hire paperwork. Initiates pre-employment background checks and drug screens. Delivers support to SAIC regarding policies, procedures and rates. **Also serves as backup to Chris Jahn, IES FSO for security inquiries.** Available for SAIC customer service calls Mon-Fri., 8am-5pm (PST)

kbrown@innovative-es.com

You can reach all 3 of the contacts above with one email to saicteam@innovative-es.com

Kara Hertzog, National Business Development Manager 858.300.2752

Handles contract compliance and customer service coordination. Delivers support regarding policies, procedures, and customer service issues. Provides guidance on using IES' services including instructional webinars.

khertzog@innovative-es.com

To reach our online SAIC service center for forms, policies and procedures please go to:

www.innovativeemployeesolutions.com

Click on: EMPLOYERS

Go to: Employer Login

User ID: SAIC Password: easyhire (case-sensitive)



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(858) 715-5100

9665 Granite Ridge Dr. #420 – San Diego, CA 92123

www.InnovativeEmployeeSolutions.com



SAIC Service Team – Contact Information (cont.)

Security Clearances:

Chris Jahn, Security Officer **858.715.5105**
Responsible for processing collateral security clearances: Secret, Top Secret,
Classified/Unclassified Visit Requests.
cjahn@innovative-es.com

Human Resources:

Tania Fiero, PHR, CSP, Human Resources Manager **858.715.5113**
Assists with any employee relations issues and general employment questions.
tfiero@innovative-es.com

Wanda Mora, Risk Manager **858.715.5114**
Assists employees with medical and dental insurance, workers' compensation, and
disability.
wmora@innovative-es.com

Payroll:

Patti Collins, Payroll Manager **858.715.5102**
Assists with employee timecard issues and general payroll questions.
pcollins@innovative-es.com

Accounting:

Chinny Tran, Senior Staff Accountant **858.300.2742**
Assists with invoicing or accounting questions.
ctran@innovative-es.com

Kay Finn, Accounts Receivable **858.715.5107**
Assists with invoice or billing questions.
kfinn@innovative-es.com

